Important information for Residents, Businesses and Excavators from Hawaiian Electric Company

Please read and follow the pipeline safety information provided in this brochure.

Learn how to detect a leak and use the “One-Call” system or 811 “Call Before You Dig” program.

For more information on pipelines, visit www.pipeline101.com

Attention: DP Coordinator Call PO Box 279 Hawaii, Hawaii 96814-0003

RETURN SERVICE REQUESTED

PIPELINE SAFETY

For more than 100 years, Hawaiian Electric Company has provided the energy that has fueled the islands’ development from a Hawaiian kingdom to a modern state. While our company has evolved to offer more than electricity, we remain committed to the safety and well-being of our communities. We prepared this brochure to inform you about a Hawaiian Electric pipeline in your neighborhood and to provide important safety advice.

The Kahe and Waiau Pipelines
Hawaiian Electric Company has safely, reliably, and efficiently operated our pipelines since 1962 to transport low-sulfur fuel oil (LSFO) to the Kahe and Waiau Power Plants. The Kahe pipeline travels from Kalaeloa through Ko Olina and the Waiau pipeline travels from Kaelaola through Kapolei, Waipahu and Pearl City. The State of Hawaii established the route to minimize the impact to the surrounding communities and meet strict Federal and State Regulations. The pipelines provide energy security for our customers - including government, businesses and residents. You may never see the pipelines, but they are a vital connection to energy and the power to do the activities of everyday life.

Hawaiian Electric Company
PIPELINE INSPECTIONS

Since most of the pipeline is buried underground, pipeline markers are used to help identify the pipeline’s location in the near vicinity.

As safety and prevention are the highest priorities for a pipeline operator, Hawaiian Electric diligently monitors and inspects the pipeline in Kalaeloa, Ko Olina, Kapolei, Ewa, Waipahu, & Pearl City with regular bi-weekly inspections along the pipeline to check for any damage or changes in surrounding conditions that might indicate a potential hazardous situation.

In accordance with Federal regulations, Hawaiian Electric also has developed and maintains an Integrity Management Plan (IMP) that outlines how we assess, inspect and repair the pipeline to ensure safe operations and to keep the surrounding communities and environment safe.

For more information, call 1-202-366-4433 or visit www.phmsa.dot.gov/pipeline

We also maintain an Emergency Response Plan to keep appropriate Federal and State emergency officials and public officials in your area informed about the status of our pipeline and what to do in case of an emergency. An overview of the IMP is available upon written request to:

Hawaiian Electric Company
Attention: IMP Coordinator CIP-IJ
P.O. Box 2750, Honolulu, HI 96840-0001

Pipeline Route

Hawaiian Electric’s pipeline is registered with the National Pipeline Mapping System. For a list of pipeline operators in your area, visit www.npms.p四个dot.gov. For more information on the Kahe and Waiau pipelines, visit www.heco.com and click on Safety and Emergency.

PIPELINE SAFETY

Please read this material carefully to learn how you can recognize the signs of a potential leak in a pipeline:

The sight, sound, and smell test:

Sight
Dead or off-colored vegetation, pools of liquid or clouds of vapor

Sound
Unusual noises - such as a hissing or “bubbling” sound

Smell
An unusual or strong petroleum odor

What should you do if there is a pipeline emergency, such as a leak?

If you should detect a leak, remember:

First, leave the area immediately on foot and, from a safe location, call 911 or other emergency officials such as the local fire department.

Avoid contact with visible liquid and vapor clouds.

Low sulfur fuel oil is combustible. Do not create sparks by lighting a match, smoking or starting vehicles; turn off all equipment, vehicles, lights and cell phones.

Call Hawaiian Electric’s 24-hour pipeline emergency phone number at 543-7685. Provide your name, phone number, a description of the leak and its location.

Warn others to stay away from the area. The sulfur odor may cause nausea.

EXCAVATION SAFETY

While every precautionary measure is taken to safeguard pipelines, accidents can and do occur. Simple activities such as installing a mailbox or flagpole, landscaping, business and fence construction and other excavation-type activities can cause damage to the pipeline and its protective coating. To prevent pipeline emergencies, please follow this important safety advice:

Reminders before you dig

- Hawaii One Call law requires all excavators planning to conduct an excavation on public or private property to notify the Hawaii One Call Center (HOCC) at least five working days prior to digging.

- Before digging near or around the Kahe or Waiau Pipelines, contact HOCC at 1-866-423-7287 or 811. The call center is available 24 hours a day, seven days a week and will alert Hawaiian Electric so we can properly mark or indicate the underground pipeline path, provide information about the route, or give clearance to dig. For more information, visit www.callbeforeyoudig.org.

- A federally-mandated national "Know what's below. Call Before You Dig number, 811, was created to help protect you from unintentionally hitting underground utility lines while working on digging projects. Smart digging means calling 811 before each job to get the underground utility lines marked for FREE. To learn more about 811, visit www.call811.com.

- For more information on digging safely, contact the Common Ground Alliance at 703-836-1709 or visit www.commongroundalliance.com.

Important Emergency Numbers

Local area police, fire and emergency responders

Hawaiian Electric Company ........ 543-7685
(24-hour pipeline emergency number)
Call if you detect a leak or to report a damaged pipeline marker.