Downed power lines can be energized and deadly. For your safety, assume fallen lines are live and avoid anything in contact with them.

**DOs**

- Stay at least 30 feet away from any downed power line (about three car lengths).
- Move away from a fallen line by keeping both feet on the ground and shuffling with small steps.
- Report downed lines immediately. Call your local utility’s Trouble Line, which is available 24 hours a day, 7 days a week:
  - O’AHU: 1-855-304-1212
  - MAUI: 1-808-871-7777
  - MOLOKA’I, LĀNA’I: 1-877-871-8461
  - HAWAI’I ISLAND: 1-808-969-6666
  - Or call: 9-1-1

**DON’Ts**

- Never touch a downed power line – always assume downed power lines are energized and dangerous.
- Don’t attempt to move the power line – even using items that are not typically conductive.
- Don’t run! Shuffle away, with both feet on the ground, to a safe distance.
- Don’t touch fences or guardrails in contact with downed power lines. These structures can be energized for thousands of yards and pose a hazard.

**IF YOU SEE AN INJURY**

If you see someone injured after touching a downed power line, call 9-1-1 for help.
- Don’t try to rescue the individual because electrical current can travel through them to you and you risk becoming a victim yourself.
- Warn others to stay away.

**Downed Power Lines and Vehicles**

If a power line falls on your car while you are inside, follow these instructions:

- **Remain where you are**, if possible, and wait for help.
- **Do not touch any part of the vehicle’s frame** or any other metal.
- If you must get out of the car because of a fire or other hazard, jump free of the car, **hopping with both feet together** so that your body clears the vehicle before touching the ground.
- Once you clear the car, **shuffle at least 30 feet away** (about three car lengths), with both feet on the ground.
- **Never touch the vehicle and the ground simultaneously** because this will increase the risk of electrical shock.