

Account Number:
202012345678
Invoice Number:
60000001

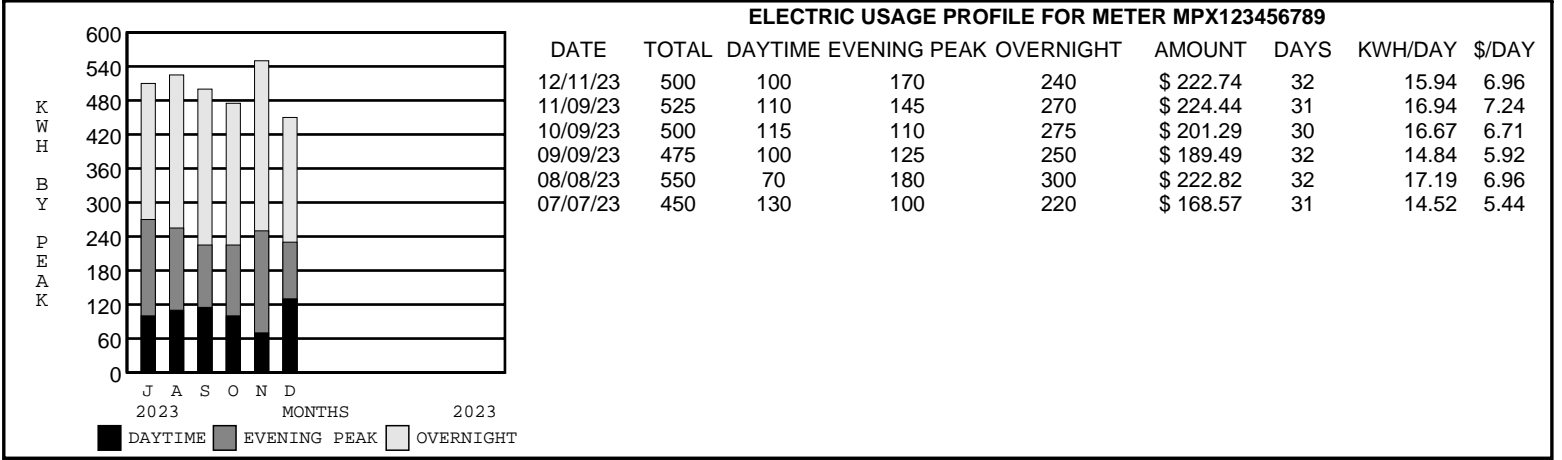
Service Address Page 1 of 3
991234 PLUMERIA RD
Contract:
31234567

RESIDENTIAL ARD TOU CUSTOMER

ACCOUNT SUMMARY
(See Bill Detail section for more information)

Service Period	11/10/23 - 12/11/23				
Previous Balance					\$204.25
Payments					\$204.25-
OUTSTANDING BALANCE					\$0.00
Current Charges					
	<u>Charge Amt</u>	<u>Charge Units</u>	<u>Amt Assessed</u>	<u>Amount Billed</u>	
Customer Charge	6.94	\$/month	1.0000	\$6.94	
Grid Access Charge (GAC)	9.38	\$/month	1.0000	\$9.38	
Daytime Energy Charge	17.4215	cents/kwh	100.0000	\$17.42	
Evening Peak Energy Charge	52.2645	cents/kwh	170.0000	\$88.85	
Overnight Energy Charge	34.8430	cents/kwh	240.0000	\$83.62	
Total					\$206.21
Fuel and Purchase Energy Adjustment (ECRC)					\$0.14-
Surcharge and Reconciliation Adjustments					\$16.67
Adjustments					\$6.75-
Current Charges Due 12/28/2023					\$215.99
TOTAL AMOUNT DUE 12/28/2023					\$215.99

USAGE PROFILE
Go to the My Energy Use portal to manage energy usage or hawaiianelectric.com/myenergyuse for more info



MESSAGES

Take action to reduce energy use and manage your electricity bill during the summer months. Small steps can make a difference. Visit hawaiianelectric.com/energytoolkit and hawaiienergy.com.

WHEN PAYING IN PERSON, PLEASE PRESENT BOTH PORTIONS
PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

Hawaiian Electric
PO Box 30260
Honolulu, HI 96820-0260
Telephone: (808) 548-7311

ACCOUNT NUMBER
202012345678

TOTAL AMOUNT DUE
\$215.99

AMOUNT ENCLOSED

DUE DATE
Dec 28, 2023

PLEASE MAKE CHECKS
PAYABLE TO:

Hawaiian Electric
PO Box 30260
Honolulu, HI 96820-0260



RESIDENTIAL ARD TOU CUSTOMER
991234 PLUMERIA RD
HONOLULU HI 96814-1234

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Hawaiian Electric
 PO Box 30260
 Honolulu, HI 96820-0260

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RESIDENTIAL ARD TOU CUSTOMER

BILL PERIOD

R Residential ARD Time-Of-Use Service

FROM 11/10/23 TO 32 DAYS

ADVANCED METER #

MPX12345678

USAGE TYPE

Total kWh
 Daytime kWh
 Evening Peak kWh
 Overnight kWh
 kW

USAGE

510.00
 100.00
 170.00
 240.00
 2.36

BILL DETAIL

November

December

Fuel and Purchase Energy Adj (ECRC)	cents/kWh	kWh	cents/kWh	kWh	
Daytime (9 am to 5 pm)	0.1096	66	0.2488-	34	\$0.01-
Evening Peak (5 pm to 9 pm)	0.3288	112	0.7464-	58	\$0.06-
Overnight (9 pm to 9 am)	0.2192	158	0.4976-	83	\$0.07-

Fuel and Purchase Energy Adjustment **\$0.14-**

Surcharge and Reconciliation Adjustments

Reconciliation Adjustments

IRP Cost Recovery \$0.04
 Purchased Power Adjustment \$2.47-

Surcharges

PBF Surcharge \$3.67
 RBA Rate Adjustment \$14.25
 Green Infrastructure Fee \$1.18

Surcharge and Reconciliation Adjustments **\$16.67**

ADJUSTMENTS

TOU Protection Credit \$6.75-

Total Adjustments **\$6.75-**

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Service Address Page 3 of 3
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RESIDENTIAL ARD TOU CUSTOMER

Contact Information

Customer Service 1-808-548-7311
Monday – Friday (excluding holidays): 7:30 am – 6:00 pm
Saturday (excluding holidays): 7:30 am – 4:00 pm
Emergencies/Power Interruptions (24 hours) 1-855-304-1212

Payment Options:

By Mail: PO Box 30260, Honolulu, HI 96820-0260
Pay bills using our FREE Automatic Bill Payment or One-time Payment service.
Go to hawaiianelectric.com/paymentoptions

Paymentus:* Call 1-888-826-5006 or visit hawaiianelectric.com/paynow to pay by credit/debit card, checking/savings, or electronic check. Venmo & Apple Pay (mobile/tablet only), or PayPal, Amazon Pay, & Google Pay (online/mobile only) are also available.
* Convenience fee will apply. Please allow up to 3 business days for your account to be credited.

In Person:

Western Union Agents:** FREE at Foodland, Sack N Save, Safeway, Times Supermarkets
**Remittance stub is required. Cash, Check & Debit accepted (varies by location).
Other restrictions may apply.

When a Bill Is Estimated

We try to read your meter each month, but if for some reason we cannot, your bill will be based on an estimate of recent average use. You are responsible for ensuring that your meter is unobstructed and accessible.

Important Information

Moving or Starting New Service

Please call us at least 2 business days before moving or starting new service.

Late Payment

A late payment charge of 1% (for electric service accounts) and 0.83% (for non-electric service accounts) shall be applied to any unpaid balance (excluding late payment charges) no earlier than 31 days since the generation of the last bill.

Your service may be disconnected if payment is received after the stated due date. If your service is disconnected, you may be required to pay your bills in full before your service is restored, and to pay a service establishment charge and a cash deposit.

Life Support or Emergency Equipment

Please contact Customer Service if anyone living in your home is dependent on life support or emergency equipment. However, because unplanned outages can and do occur, it is important for customers on life support to make alternative plans should the power go out at their homes.

For other information regarding your service, account charges, online account access, privacy policy, rate schedules, visit hawaiianelectric.com or call Customer Service.

Green Energy Money Saver (GEMS) On-Bill Program

Hawaii Green Infrastructure Authority 1-808-587-3868
Email: dbedt.gems@hawaii.gov