

Account Number:
202012345678
Invoice Number:
60123456

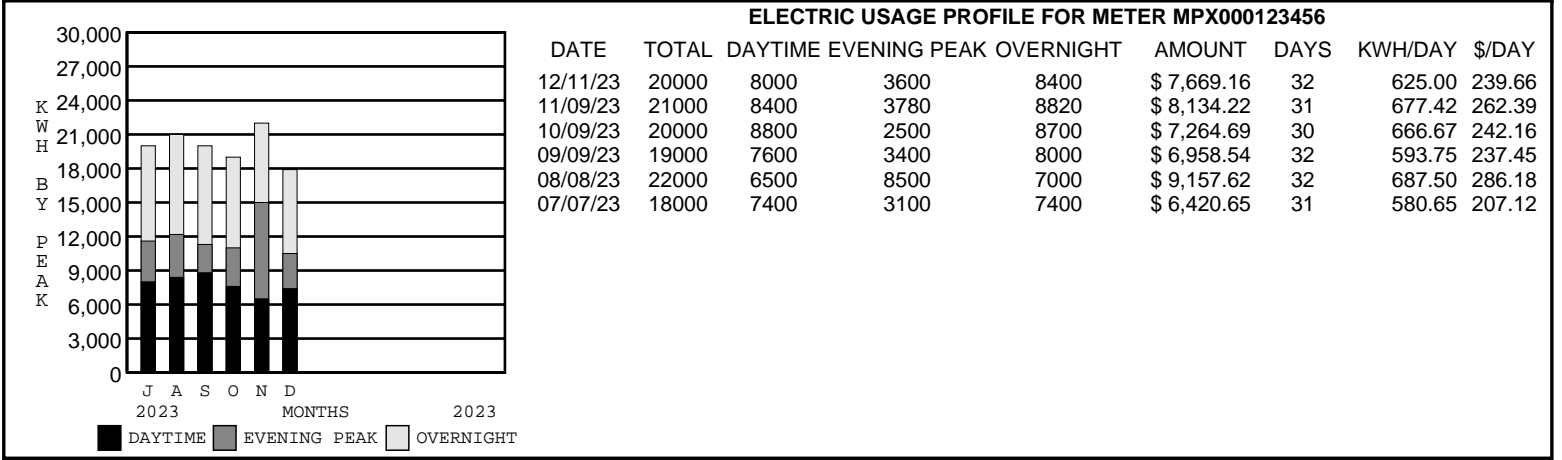
Service Address Page 1 of 3
99-1234 ALOHA ST
Contract:
31234567

SCHEDULE J TOU ARD CUSTOMER

ACCOUNT SUMMARY
(See Bill Detail section for more information)

Service Period	11/10/23 - 12/11/23				
Previous Balance					\$8,134.22
Payments					\$8,134.22-
OUTSTANDING BALANCE					\$0.00
Current Charges					
	Charge Amt	Charge Units	Amt Assessed	Amount Billed	
Customer Charge	51.09	\$/month	1.0000	\$51.09	
Grid Access Charge (GAC)	4.25	\$/max kW	70.0000	\$297.50	
Daytime Energy Charge	19.2485	cents/kwh	8,000.0000	\$1,539.88	
Evening Peak Energy Charge	57.7455	cents/kwh	3,600.0000	\$2,078.84	
Overnight Energy Charge	38.4970	cents/kwh	8,400.0000	\$3,233.75	
Total					\$7,201.06
Fuel and Purchase Energy Adjustment (ECRC)					\$4.85-
Surcharge and Reconciliation Adjustments					\$472.95
Adjustments					\$29.60-
Current Charges Due 12/28/2023					\$7,639.56
TOTAL AMOUNT DUE 12/28/2023					\$7,639.56

USAGE PROFILE
Go to the My Energy Use portal to manage energy usage or hawaiianelectric.com/myenergyuse for more info



MESSAGES
Find resources to help you stay connected at hawaiianelectric.com/help. Review payment assistance options, submit a payment arrangement request, and follow tips to conserve energy.

WHEN PAYING IN PERSON, PLEASE PRESENT BOTH PORTIONS
PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

Hawaiian Electric
PO Box 30260
Honolulu, HI 96820-0260
Telephone: (808) 548-7311

ACCOUNT NUMBER
202012345678

TOTAL AMOUNT DUE
\$7,639.56

AMOUNT ENCLOSED

DUE DATE
Dec 28, 2023

PLEASE MAKE CHECKS
PAYABLE TO:

Hawaiian Electric
PO Box 30260
Honolulu, HI 96820-0260



SCHEDULE J TOU ARD CUSTOMER
99-1234 ALOHA ST
HONOLULU HI 96814-0001

11 202012345678 00000763956 000000000000

Hawaiian Electric
 PO Box 30260
 Honolulu, HI 96820-0260

Account Number:
 202012345678
 Invoice Number:
 60123456

Service Address Page 2 of 3
 99-1234 ALOHA ST
 Contract:
 31234567

SCHEDULE J TOU ARD CUSTOMER

BILL PERIOD

J Commercial ARD Time-Of-Use Service

FROM 11/10/23 TO 12/11/23 32 DAYS

ADVANCED METER #

MPX000123456

USAGE TYPE

Total kWh
 Daytime kWh
 Evening Peak kWh
 Overnight kWh
 Daytime kW
 Evening Peak kW
 Overnight kW
 MAX KW

USAGE

20,000.00
 8,000.00
 3,600.00
 8,400.00
 70.00
 35.00
 25.00
 70.00

BILLED KW

70.00

BILL DETAIL

November

December

Fuel and Purchase Energy Adj (ECRC)

	cents/kWh	kWh	cents/kWh	kWh	
Daytime (9 am to 5 pm)	0.1096	5,250	0.2488-	2,750	\$1.09-
Evening Peak (5 pm to 9 pm)	0.3288	2,362	0.7464-	1,238	\$1.47-
Overnight (9 pm to 9 am)	0.2192	5,512	0.4976-	2,888	\$2.29-

Fuel and Purchase Energy Adjustment

\$4.85-

Surcharge and Reconciliation Adjustments

Reconciliation Adjustments

IRP Cost Recovery \$1.38-
 Purchased Power Adjustment \$69.12-

Surcharges

RBA Rate Adjustment \$425.23
 PBF Surcharge \$93.34
 Green Infrastructure Fee \$24.88

Surcharge and Reconciliation Adjustments

\$472.95

ADJUSTMENTS

TOU Protection Credit \$29.60-

Total Adjustments

\$29.60-

Account Number:
202012345678
Invoice Number:
60123456

Service Address Page 3 of 3
99-1234 ALOHA ST
Contract:
31234567

SCHEDULE J TOU ARD CUSTOMER

Contact Information

Customer Service 1-808-548-7311
Monday – Friday (excluding holidays): 7:30 am – 6:00 pm
Saturday (excluding holidays): 7:30 am – 4:00 pm
Emergencies/Power Interruptions (24 hours) 1-855-304-1212

Payment Options:

By Mail: PO Box 30260, Honolulu, HI 96820-0260
Pay bills using our FREE Automatic Bill Payment or One-time Payment service.
Go to hawaiianelectric.com/paymentoptions

Paymentus:* Call 1-888-826-5006 or visit hawaiianelectric.com/paynow to pay by credit/debit card, checking/savings, or electronic check. Venmo & Apple Pay (mobile/tablet only), or PayPal, Amazon Pay, & Google Pay (online/mobile only) are also available.
* Convenience fee will apply. Please allow up to 3 business days for your account to be credited.

In Person:

Western Union Agents:** FREE at Foodland, Sack N Save, Safeway, Times Supermarkets
**Remittance stub is required. Cash, Check & Debit accepted (varies by location).
Other restrictions may apply.

When a Bill Is Estimated

We try to read your meter each month, but if for some reason we cannot, your bill will be based on an estimate of recent average use. You are responsible for ensuring that your meter is unobstructed and accessible.

Important Information

Moving or Starting New Service

Please call us at least 2 business days before moving or starting new service.

Late Payment

A late payment charge of 1% (for electric service accounts) and 0.83% (for non-electric service accounts) shall be applied to any unpaid balance (excluding late payment charges) no earlier than 31 days since the generation of the last bill.

Your service may be disconnected if payment is received after the stated due date. If your service is disconnected, you may be required to pay your bills in full before your service is restored, and to pay a service establishment charge and a cash deposit.

Life Support or Emergency Equipment

Please contact Customer Service if anyone living in your home is dependent on life support or emergency equipment. However, because unplanned outages can and do occur, it is important for customers on life support to make alternative plans should the power go out at their homes.

For other information regarding your service, account charges, online account access, privacy policy, rate schedules, visit hawaiianelectric.com or call Customer Service.

Green Energy Money Saver (GEMS) On-Bill Program

Hawaii Green Infrastructure Authority 1-808-587-3868
Email: dbedt.gems@hawaii.gov