

Net Energy Metering Plus (NEM Plus)



Net Energy Metering Plus (NEM Plus) is available only to current NEM customers. It allows NEM customers to add non-export capacity to their home or business without affecting their NEM status.

Customers may install new panels, battery storage or a combination of both under this program. The output from the NEM Plus system is used solely on-site and is not allowed to export to the grid. The addition of the NEM Plus system does not affect the customer's existing NEM agreement.

This program benefits NEM customers whose energy demand routinely exceeds the supply provided by their rooftop solar or other renewable distributed energy resource (DER) system. It also benefits NEM customers who are considering renovations or purchases that would increase their electricity use, such as an electric vehicle (or two).

There are no program capacity limits or queues, so there are no deadlines to meet. The only pre-requirement for participation is an executed NEM agreement.

Program Capacity and Availability:

The NEM Plus program doesn't have a capacity limit or an end date. We review each proposed system to make sure that it is appropriately designed to prevent generation from being exported to the grid. After we confirm that the proposed system meets all program rules, it is conditionally approved to build. Non-export systems are usually conditionally approved within a few weeks of submitting the application. The length of time from application to operation depends on other variables including permit approval, contractor and product availability, etc.

NEM and NEM Plus are separate programs that are subject to rules specific to each program. Customers wanting to make adjustments to their existing NEM system should consult with their contractor and submit an Amendment form for approval before making any changes to their NEM system. Proposed changes to a NEM system should not be included on a NEM Plus application.

Additional Resources for Information:

Please visit our website to review instructional videos, compare a range of available program options, and to explore helpful maps that provide information about current system capacity. You may also contact our Distributed Energy Resource Team either by phone or email.

Oahu
(808) 543-4760
Connect@HawaiianElectric.com

Hawaii Island
(808) 969-0358
ConnectHawaiiIsland@HawaiianElectric.com

Maui County
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Export Credit:	Not Applicable
Eligible System Size:	Up to 100kW
Minimum Residential Bill*:	\$25 + any fees

* The minimum bill consists of the minimum charge plus applicable fees and surcharges. Every customer account is required to pay at least a minimum bill for their service. Although a customer may be enrolled in two programs they are only subject to one minimum bill. The minimum commercial bill is \$50 and higher minimums apply for customers on demand rates.

