The Public Utilities Commission recently made some key announcements regarding the transition to a new structure for Hawaiian Electric’s customer energy resource (CER) programs. The transition includes a move to a new Smart DER (distributed energy resources) tariff from the current rooftop solar programs and a switch from Battery Bonus to a new grid services program called Bring Your Own Device (BYOD). The transition is part on an ongoing effort to streamline choices for customers interested in installing rooftop solar and storage systems to offset their energy bills while helping the state reach its renewable energy goals.

Among the developments:

- The Commission postponed the launch date of the Smart DER program from Nov. 1, 2023 to March 1, 2024.

- Enrollment in Battery Bonus on O‘ahu was closed on Dec. 31, 2023, after the program reached its 40-megawatt (MW) capacity. Battery Bonus will be replaced by BYOD, which launches March 1, 2024.

- The date by which residential customers are required to operationalize their conditionally approved Battery Bonus system was extended from May 10, 2024, to Dec. 31, 2024, which aligns with the deadline for commercial customers.

Smart DER will replace several “interim” rooftop solar programs with a simpler, single interconnection tariff with two riders, export and non-export.

The launch of BYOD will give O‘ahu customers an opportunity to participate in a new grid service incentive program after Battery Bonus closes. The timeline for Battery Bonus on Maui remains unchanged. Applications on the Valley Isle will be accepted through June 30, 2024 or until the 15 MW cap is reached, whichever comes first.

In addition to BYOD and Battery Bonus, Hawaiian Electric customers can also participate in a series of incentive programs operated in conjunction with independent companies under contract with the utility. The Power Partnership Programs, available across Hawaiian Electric’s service territory, rewards customers who allow their devices such as solar systems, battery systems and grid-enabled water heaters to support the grid. More information is available at Customer Incentive Programs.
Please join us in-person or virtually at one of our upcoming workshops to explain Hawaiian Electric’s new Smart Renewable Energy programs launching on March 1, 2024. The workshops will cover Smart DER, BYOD, what the new programs mean for customers, and relevant Customer Interconnection Tool (CIT) updates.

CONTRACTOR INFORMATION SESSION #1: NEW PROGRAMS OVERVIEW
➢ Click here to register

When:
♦ Thursday, Feb. 15, 2024, 1:00pm - 3:00pm*

Where:
♦ In Person: American Savings Bank (1001 Bishop St), 3rd Floor Training Room
♦ Virtual: Microsoft Teams (link to be emailed upon registration)

What will be covered:
♦ Smart DER & BYOD Overview
♦ Eligibility & Benefits
♦ Time-Of-Use (TOU) Overview
♦ Tariff & Process Updates
♦ Timeline
♦ FAQ / Open Q&A

CONTRACTOR INFORMATION SESSION #2: CIT UPDATES
➢ Click here to register

When:
♦ Wednesday, Feb. 21, 2024, 1:00pm - 3:00pm

Where:
♦ In Person: American Savings Bank (1001 Bishop St), 3rd Floor Training Room
♦ Virtual: Microsoft Teams (link to be emailed upon registration)

What will be covered:
♦ CIT platform upgrade
♦ CIT updates for Smart DER & BYOD
♦ FAQ / Open Q&A

REGISTER NOW
Hawaiian Electric has expanded the Shift and Save pilot program on O‘ahu and Hawai‘i Island to 16,000 participants who will test new TOU rates starting Feb. 1. The randomly selected customers, including 4,000 newly added households and businesses, were notified via email or postal mail by Dec. 5.

In September, the Public Utilities Commission ordered that the pilot would begin on Feb. 1, 2024, instead of Oct. 1, 2023, and that commencement of the study on Maui would be temporarily suspended. However, eligible Maui, Lāna‘i and Moloka‘i customers may voluntarily enroll in the TOU rates.

Due to the postponement of the pilot, the TOU rates announced in the summer no longer apply and the new rates for all islands can be viewed at hawaiianelectric.com/shiftandsave. Rates for all other customers remain unchanged.

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**Mahalo for Your Kokua When Submitting CIT Applications**

We are requesting that customers using CIT for all types of service requests submit their applications before the county release or approval is sent to Hawaiian Electric. We also request that contractors refrain from installing any electrical equipment until the CIT application is submitted so we can review, provide input and agree on the location of the installation.

Once we receive your online application your project will be reviewed and assigned to a planner who will provide the estimated costs and requirements (C&R), and timeline, to complete your project. If an online application is not received within 30 days of receipt of the county release or approval, it will be voided without further notice. Should this happen, we ask that you have the county resubmit your approval after the online application has been submitted.

To avoid delays, please submit an online application prior to installing the equipment and before obtaining the county release or approval.

The online application can be found at https://forms.hawaiianelectric.com/home?cit