



**Hawaiian  
Electric**

# **Smart Renewable Energy Programs**

## Transitioning to New Programs

September 17, 2024

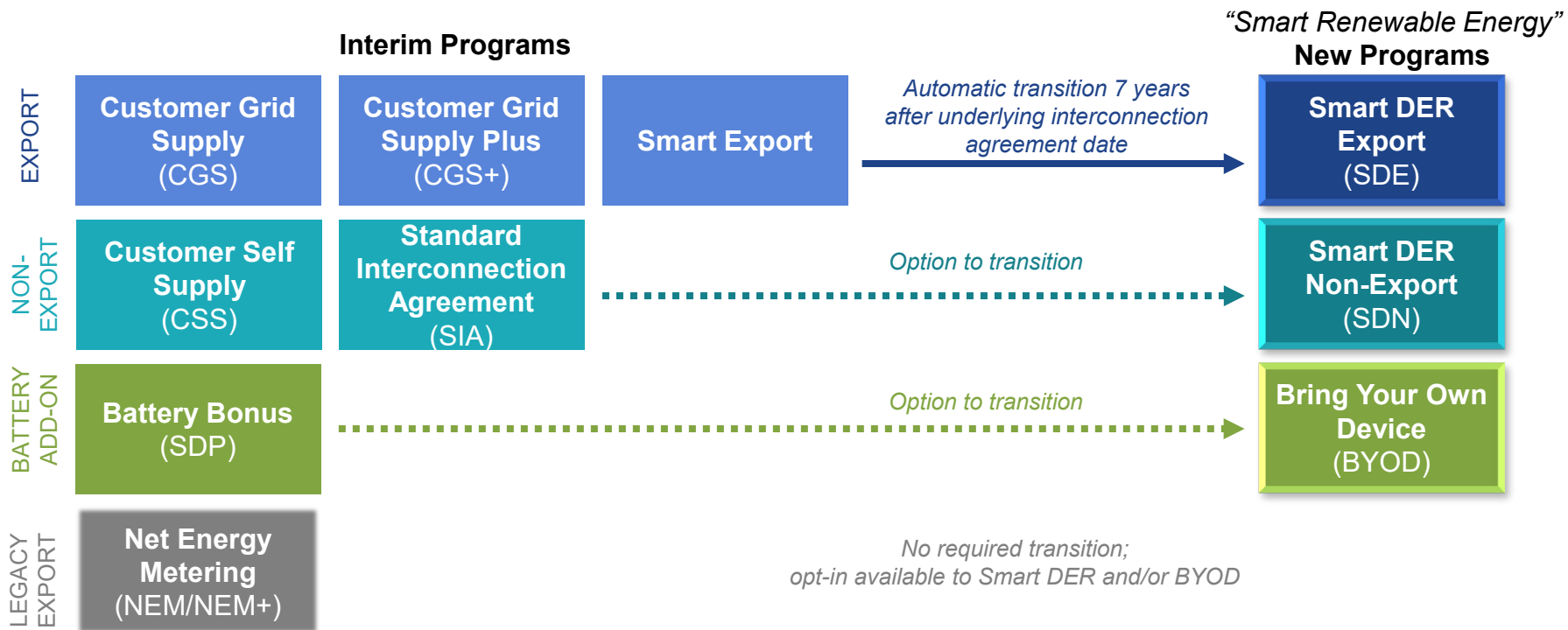
# Agenda

 *This session will be recorded*

- ◆ **Kick-off Activity via Menti**
- ◆ **Smart Renewable Energy Overview**
- ◆ **Impacted Customers**
- ◆ **Timeline**
- ◆ **Communications & Process**
- ◆ **Changes to Interim Applications**
- ◆ **Q&A Session**



# Smart Renewable Energy Overview



“Automatic transition” = no action is required by the customer to change programs

“Option to transition” = a customer may transition by submitting a webform on Hawaiian Electric’s website (after March 1)

All other program changes (i.e., SIA to SDE, or CGS to SDN) will require a withdrawal from current program and a new application submittal

# Customers Impacted by the Transition

- ◆ **Primary impact:**

- ◆ **Existing interim export** customers (CGS, CGS+, Smart Export)
- ◆ **Residential and Commercial** on existing programs who want to add additional equipment

- ◆ **Will NOT impact:**

- ◆ **NEM/NEM+** customers
- ◆ **Existing interim non-export** customers (CSS, SIA) who do not add additional equipment



# Smart Renewable Energy Timeline

**April 1, 2024 - New Programs Launch**  
Smart DER (Export and Non-Export)  
BYOD (Level 1 ONLY)

**June 1, 2024 – Opt-in Transition**  
Began early opt-in transition

**September 2024 – Communication to Customer**  
Will send a 30-day prior communication to the first batch of customers who will auto transition in **October**

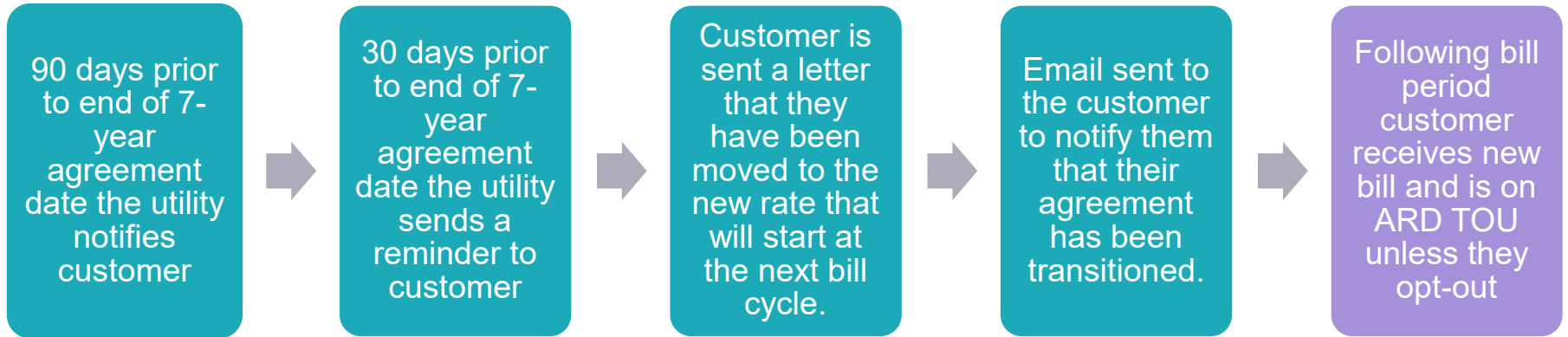


**July 2024 – Communication to Customer**  
Sent a 90-day prior communication to the first batch of customers who will auto transition in **October**

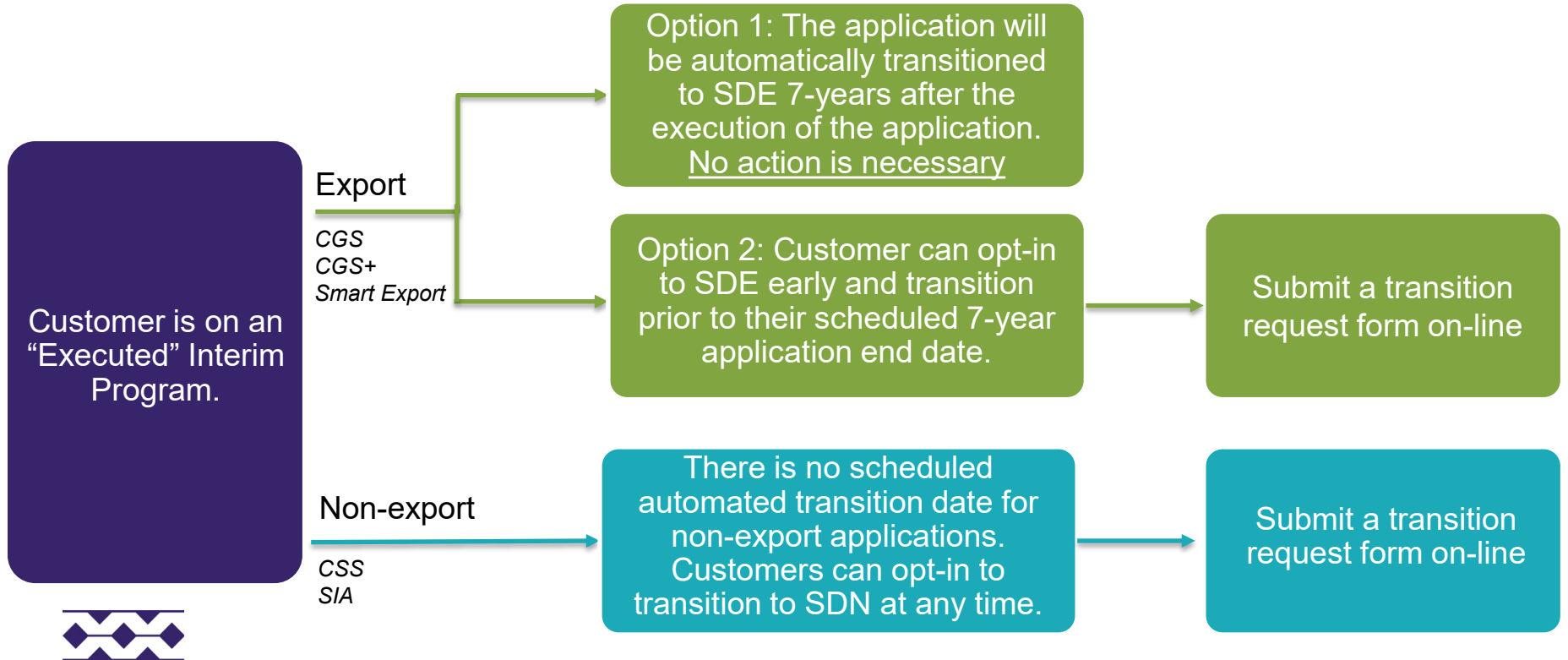
**October 1, 2024 – Auto Transition Begins**  
Interim export program (CGS, CGS+, Smart Export) automatically transitions 7 years after the underlying interconnection agreement execution date



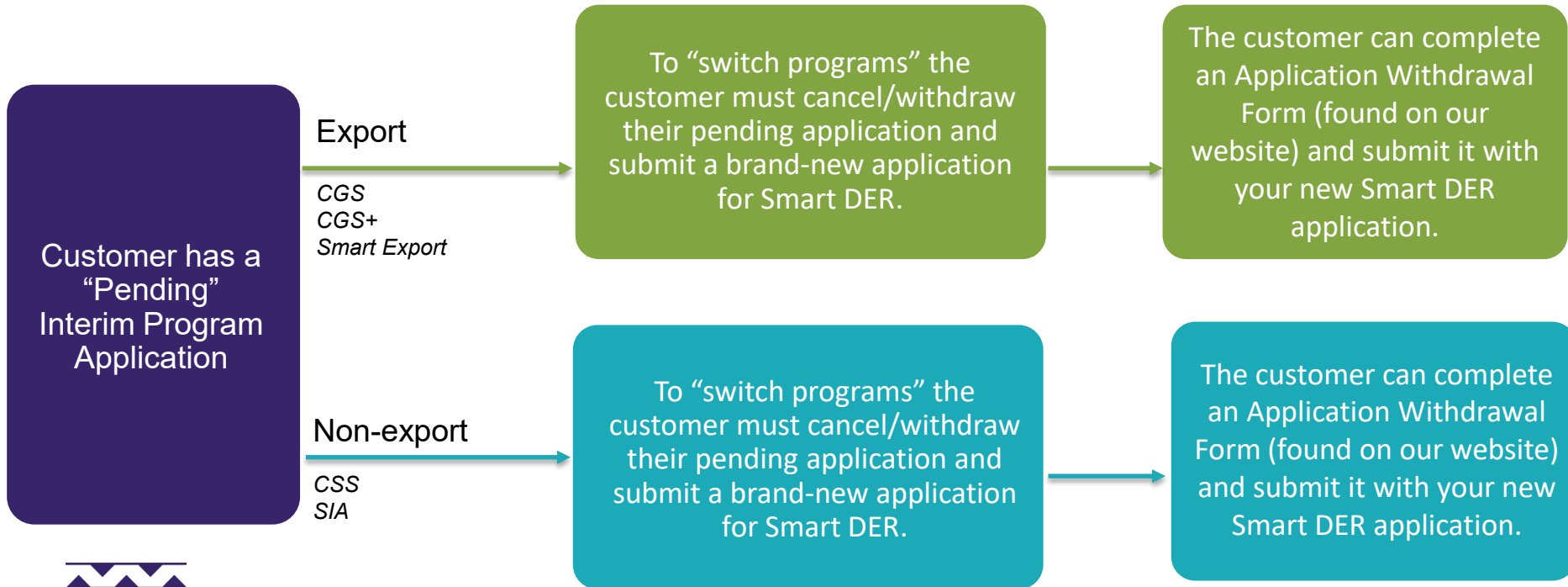
# Customer Communication & Process



# Executed Interim Programs

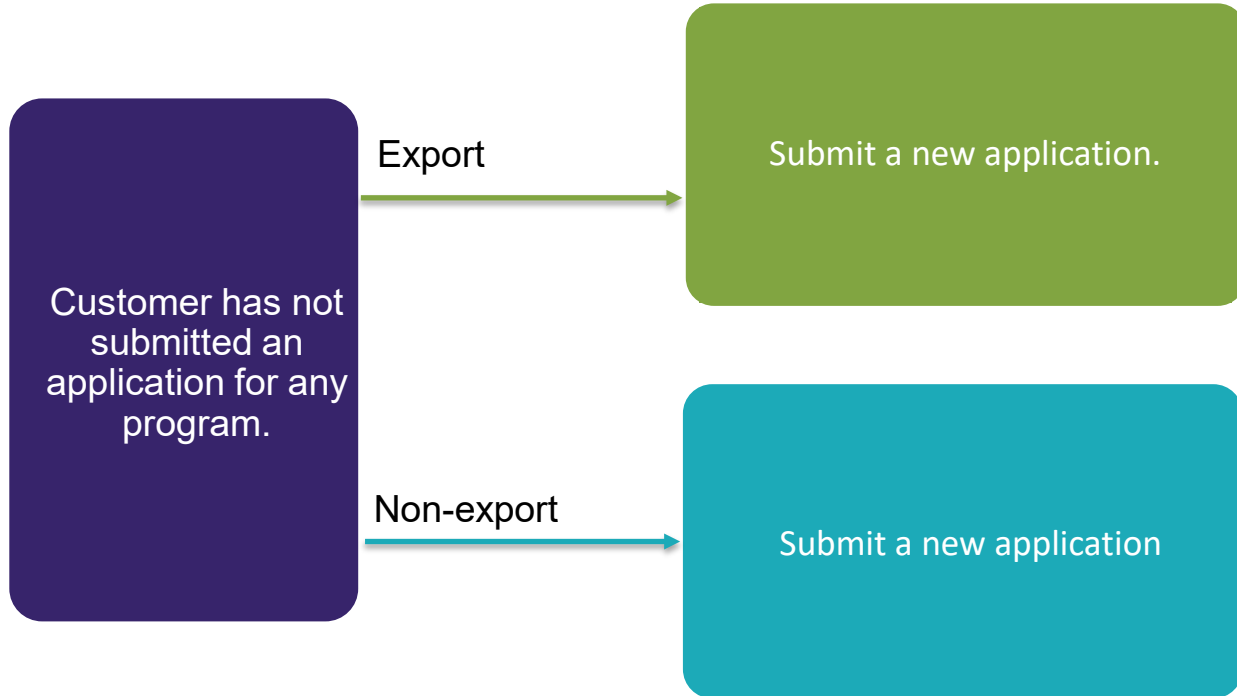


# Pending Interim Program Applications





# No Existing Application



# Changes to Interim Applications

Interim Program	Replacement Equipment within 1kW	Adding Capacity and Converting to SDE	Adding Capacity and Converting to SDN	Meter
<b>CGS Smart Export</b>	Existing equipment is permitted. Inverters can be replaced with qualified inverters or with the same model as the original inverters as long as the replacement inverters maintain the settings required during the original interconnection. They can remain on current program up to until the 7-year contract term and apply for amendment via CIT. Please note the original interim program execution date will be the start of the 7-year clock.	Existing equipment is permitted. New equipment must be SDE compliant. Transition existing interim application using the on-line transition form. Once the process is complete, submit an amendment to the transitioned SDE via CIT.	Old and new equipment must be SDN compliant. Withdraw old CGS/CGS+/Smart Export agreement and submit new SDN application via CIT.	n/a
<b>CGS+</b>				CGS+ production meter will need to be removed by coordinating with Hawaiian Electric
<b>CSS SIA</b>		Old and new equipment must be SDE compliant. Withdraw old CSS/SIA agreement and submit new SDE application via CIT.	Existing equipment is permitted. New equipment must be SDN compliant. Transition existing interim application using the on-line transition form. Once the process is complete, submit an amendment to the transitioned SDN via CIT.	n/a

# Most Frequently Asked Questions

- ❖ **Q: For a CGS+ customer transitioning, what do they do with their second meter?**  
*A: Customers will need to coordinate removal of the utility 2nd meter with Hawaiian Electric once their Smart DER application is conditionally approved.*
- ❖ **Q: How will a customer know when their transition is complete?**  
*A: Customers will be notified by email when their transition is completed.*
- ❖ **Q: Which customers need to fill the early transition request online?**  
*A: Customers wanting to transition prior to their 7-year anniversary of their interim program.*



# Resources

➤ **Smart DER Transition Form**

[Solar and Energy Storage Program Transition Form | Hawaiian Electric](#)

➤ **Helpful Tips on Transition**

[Emails to Contractors | Hawaiian Electric](#)

*If you have any questions or would like to be added to our mailing list, please contact us at:*

**The Customer Energy Resources Team**

Smart Renewable Energy Programs

**Hawaiian Electric**

P.O. Box 2750  
Honolulu, HI 96840

O: 808.543.4760

E: [connect@hawaiianelectric.com](mailto:connect@hawaiianelectric.com)

W: <https://www.hawaiianelectric.com/products-and-services/smart-renewable-energy-programs>





# Q&A Session