HAVE QUESTIONS ABOUT YOUR ELECTRICAL SERVICE?

For returning customers looking to start the rebuilding process on their parcels, either with temporary or permanent electrical service, here's some helpful information.

Hawaiian Electric

Rebuilding Electrical Infrastructure in Lahaina

- Safety is Hawaiian Electric's #1 priority
- New upgraded poles and equipment will be:
  - Rated for regulated safety standards under the National Electrical Safety Code (NESC)
  - Rated for higher wind gusts
- Leverage protective mesh on poles
- Fire-safe devices will be used
- Weather stations + AI cameras will continue to be installed
- We are working with the County on restoring streetlights

Long-Term Energy Planning

- We are working with the Lahaina community and government officials on long-term plans for Lahaina that would include the potential to strategically underground electric lines in the future.
- We continue to pursue more federal funding opportunities

Restoring Electrical Service to Your Property

- To expeditiously power sites requesting electrical service, infrastructure will be rebuilt to what previously served the respective area at this time

How to Start a Residential Service Request

- Recommend starting with a licensed electrical contractor
  - Submit an online application through the Customer Interconnection Tool (CIT) at **hawaiianelectric.com/CITonline**
  - Or, come talk to us! We are here — call, email, or schedule an appointment! Let's start that conversation to get your residential power back on.

    Office of Recovery - Lahaina Gateway
    325 Keawe Street, Suite B102 (near Ace Hardware)
    Tuesday: 9 a.m. - 12 noon

    If you need to request an appointment at Hawaiian Electric's Kahului office / Office of Recovery - Lahaina Gateway, please contact us:

    Customer Engineering: (808) 871-2390

    Email: ci@hawaiianelectric.com

Types of Service Requests to Submit

Temporary Dwelling	Temporary dwelling applications include prefab homes, modular homes, tiny houses, RVs, etc.
Temporary Construction	Temporary construction requests are submitted for power to rebuild your home.
Permanent Service Requests	Permanent service requests are submitted for long-term structure builds, which include your permanent home.

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hawaiianelectric.com/westmaui