

HAWAIIAN ELECTRIC COMPANY, INC.

REVISED SHEET NO. 20
Effective: October 28, 1966

RULE NO. 10

Rates and Optional Rates

A. EFFECTIVE RATES

The rates to be charged by and paid to the Company for electric service will be the rates fixed by order of the Public Utilities Commission of Hawaii. Complete schedules of all rates in effect will be kept in each Company business office where they will be available for public inspection during office hours.

B. OPTIONAL RATES

Where there are two or more rate schedules, or optional provisions applicable to any class of service, the Company will call applicant's attention thereto. The applicant must designate which rate schedule, or optional provision he desires.

C. NEW OR REVISED RATES

In the event new rate schedules or optional provisions become effective, the Company will notify those customers who may be affected by such new rate schedules or optional provisions.

D. CHANGE OF RATE

In the event a customer desires to take service under a different rate schedule, or optional provision, the customer shall give written notice thereof to the Company and the change will become effective for service rendered after the next regular meter reading following the date of receipt of such notice by the Company; provided however, the Company may not be required to make any such change until 12 months of service has been rendered after the last change, unless a new or revised schedule has been authorized, or unless a customer's operating-conditions have altered so as to warrant such change.

E. APPLICABLE RATE SCHEDULES

1. The rate schedule applicable to each meter connection shall be determined by the nature of the operations to which electric energy passing through the meter is applied.
2. No customer shall use energy delivered by the Company through a meter to which one rate schedule is applied for a use or purpose which that rate schedule does not encompass.

RULE NO. 10 (continued)

F. MASTER METERING

The rate schedules "G", "J", "P" and "U" are not applicable to service to two or more multi-family residential dwelling units or to two or more commercial or industrial customers through one meter on a single premise, except where:

1. the individual tenant does not control a substantial portion of the energy he consumes, or
2. master metered service will tend to encourage conservation or the efficient use of energy.

The determination of master metering for apartments, condominiums, and multi-unit buildings shall be made by the Company.