Hawaiian Electric and other non-profits offer programs to help a variety of customers in need. These programs are available for those that may qualify.

**LIHEAP**
Federal program that provides qualifying low-income households with a one-time credit to offset household energy costs. Applicants may apply, once per program year, for one of two types of credit.

**Special Medical Needs**
Our Special Medical Need Rate offers a discount of $0.04 per kWh (on the Non-Fuel Energy Charge) on the first 500 kilowatt-hours in any month. Maximum savings is $20 in a given month.

**Hoʻāla Assistance**
The purpose of the Hoʻāla Assistance Program is to provide one-time emergency financial assistance (up to $1,000 per household) to Hawai‘i residents facing hardship due to the COVID-19 pandemic. The program aims to provide stability to families during this emergency situation. The program funds mortgage payment, rent payment, utility services, and certified childcare services.

**Kahiau Community Assistance**
The purpose of the Kahiau Community Assistance Program (KCAP) is to provide one-time emergency financial assistance (up to $1,500) to Native Hawaiian beneficiaries facing hardship due to an unexpected crisis. KCAP is made possible through a grant from the Office of Hawaiian Affairs and aims to provide stability for Native Hawaiians during emergency situations.

**Life Support**
Hawaiian Electric keeps record of customers who require power for important life support devices. Extra steps are taken to assist customers enrolled in our life support program.