



Hawaiian
Electric

Financial Assistance Options



STATEWIDE

HAWAII HOME ENERGY ASSISTANCE PROGRAM (H-HEAP)

Energy Crisis Intervention

Assists households in crisis who will be disconnected.

- Applications accepted year-round
- Maximum \$650 in assistance per household



Energy Credit

Assists households not in crisis, but who need assistance.

- Applications accepted June 1-30
- Payment amounts vary



To apply please contact an office near your location:

O'AHU

(Honolulu Community Action Program - HCAP)

Central: (808) 488-6834

Kalihi-Palama: (808) 847-0804

Le'ahi: (808) 732-7755

Leeward: (808) 696-4261

Windward: (808) 239-5754

www.hcapweb.org

MAUI COUNTY

(Maui Economic Opportunity - MEO)

MEO Maui: (808) 249-2970

Hana: (808) 248-8282

Moloka'i: (808) 553-3216

- Lāna'i: (808) 565-6665

www.meoinc.org

HAWAI'I ISLAND

(Hawai'i County Economic Opportunity Council - HCEOC)

Hilo Community Services:

(808) 565-6665

hceoc.net

STATEWIDE

CATHOLIC CHARITIES HAWAI'I (CCH) STATE HOMELESS EMERGENCY GRANTS PROGRAM

For households at risk of homelessness or homeless transitioning to housing.

- Household income at or below 50% AMI*
- Open and accepting applications



To apply, call (808) 521-4357



[catholiccharitieshawaii.org/
housing-assistance/](https://catholiccharitieshawaii.org/housing-assistance/)

O'AHU

SALVATION ARMY ASSISTANCE

For physically or mentally ill kupuna.

- Household income at or below 50% AMI*
- Maximum \$500 per household in rent, mortgage, or utility assistance
- Open and accepting applications until June 2024



To apply, call (808) 841-5565 OR



email hicac@usw.salvationarmy.org



hawaii.salvationarmy.org/hawaii_2/fso

CATHOLIC CHARITIES HAWAI'I (O'AHU)

Housing Placement Program (HPP):

For families with minors at risk of homelessness or homeless transitioning to housing.

- Household income at or below 250% Federal Poverty Level**
- Open and accepting applications from July 17, 2023 - June 30, 2024



To apply, call (808) 521-4357

HPP



catholiccharitieshawaii.org/housing-assistance/

Supportive Services for Veterans:

For low-income veterans at risk of homelessness only.

- Maximum of 10 months assistance in a 2 year period, no more than 6 months assistance in a 12 month period
- For extremely low-income veterans with household income at or below 30% AMI*, maximum of 12 months assistance in a 2 year period, 9 months assistance in any 12 month period
- Open and accepting applications



To apply, call (808) 521-4357 option 3

Veterans



[catholiccharitieshawaii.org/
housing-solutions-for-veterans/](https://catholiccharitieshawaii.org/housing-solutions-for-veterans/)

HAWAI'I ISLAND

HOPE SERVICES RAPID RE-HOUSING

- Currently open and accepting applications



To apply, call (808) 935-3050



hopeserviceshawaii.org/services/housing/

We're Here For You

Hawaiian Electric offers support to customers who may be experiencing financial hardship. Please visit hawaiianelectric.com/paymentarrangement to learn more about our payment arrangement options.



Hawaiian Electric



* Area Median Income Limits

2022 Reserved Housing Income Limits

		1 person	2 person	3 person	4 person	5 person	6 person	7 person	8 person
Extremely Low Income	30%	27,450	31,400	35,300	39,200	42,350	45,500	48,650	53,640
	40%	36,600	41,850	47,050	52,250	56,450	60,650	64,850	69,900
Very Low Income	50%	45,750	52,250	58,800	65,300	70,550	75,750	81,000	86,200
	60%	54,900	62,750	70,550	78,400	84,700	90,950	97,250	103,950
	75%	62,550	71,450	80,400	89,300	96,450	103,600	110,750	117,900
Low Income	80%	73,150	83,600	94,050	104,500	112,900	121,250	129,600	137,950
Area Median Income	100%	79,300	90,650	101,950	113,300	122,350	131,450	140,500	149,550
	110%	87,250	99,700	112,200	124,650	134,600	144,600	154,550	164,550
Gap Income	120%	95,150	108,750	122,350	135,950	146,850	157,700	168,600	179,450
	130%	103,100	117,850	132,550	147,300	159,100	170,850	182,650	194,450
	140%	111,000	126,900	142,750	158,600	171,300	184,000	196,650	209,350

** Federal Poverty Levels

2023 Poverty Guidelines: Hawaii

Household /Family Size	Per Year													
	25%	50%	75%	100%	125%	130%	133%	135%	138%	150%	175%	180%	185%	200%
1	\$4,193	\$8,385	\$12,578	\$16,770	\$20,963	\$21,801	\$22,304	\$22,640	\$23,143	\$25,155	\$29,348	\$30,186	\$31,025	\$33,540
2	\$5,670	\$11,340	\$17,010	\$22,680	\$28,350	\$29,484	\$30,164	\$30,618	\$31,298	\$34,020	\$39,690	\$40,824	\$41,958	\$45,360
3	\$7,148	\$14,295	\$21,443	\$28,590	\$35,738	\$37,167	\$38,025	\$38,597	\$39,454	\$42,885	\$50,033	\$51,462	\$52,892	\$57,180
4	\$8,625	\$17,250	\$25,875	\$34,500	\$43,125	\$44,850	\$45,885	\$46,575	\$47,610	\$51,750	\$60,375	\$62,100	\$63,825	\$69,000
5	\$10,103	\$20,205	\$30,308	\$40,410	\$50,513	\$52,533	\$53,745	\$54,554	\$55,766	\$60,615	\$70,718	\$72,738	\$74,759	\$80,820
6	\$11,580	\$23,160	\$34,740	\$46,320	\$57,900	\$60,216	\$61,606	\$62,532	\$63,922	\$69,480	\$81,060	\$83,376	\$85,692	\$92,640
7	\$13,058	\$26,115	\$39,173	\$52,230	\$65,288	\$67,899	\$69,466	\$70,511	\$72,077	\$78,345	\$91,403	\$94,014	\$96,626	\$104,460
8	\$14,535	\$29,070	\$43,605	\$58,140	\$72,675	\$75,582	\$77,326	\$78,489	\$80,233	\$87,210	\$101,745	\$104,652	\$107,559	\$116,280
9	\$16,013	\$32,025	\$48,038	\$64,050	\$80,063	\$83,265	\$85,187	\$86,468	\$88,389	\$96,075	\$112,088	\$115,290	\$118,493	\$128,100
10	\$17,490	\$34,980	\$52,470	\$69,960	\$87,450	\$90,948	\$93,047	\$94,446	\$96,545	\$104,940	\$122,430	\$125,928	\$129,426	\$139,920
11	\$18,968	\$37,935	\$56,903	\$75,870	\$94,838	\$98,631	\$100,907	\$102,425	\$104,701	\$113,805	\$132,773	\$136,566	\$140,360	\$151,740
12	\$20,445	\$40,890	\$61,335	\$81,780	\$102,225	\$106,314	\$108,767	\$110,403	\$112,856	\$122,670	\$143,115	\$147,204	\$151,293	\$163,560
13	\$21,923	\$43,845	\$65,768	\$87,690	\$109,613	\$113,997	\$116,628	\$118,382	\$121,012	\$131,535	\$153,458	\$157,842	\$162,227	\$175,380
14	\$23,400	\$46,800	\$70,200	\$93,600	\$117,000	\$121,680	\$124,488	\$126,360	\$129,168	\$140,400	\$163,800	\$168,480	\$173,160	\$187,200