



Hawaiian Electric

Payment Arrangement Request

Please take a look at the available payment arrangement options and resources at hawaiianelectric.com/paymentarrangement.

If you are needing payment arrangements, please provide the following information:
(For security purposes, please do not provide your electric account number.)

Type of account: (Select one): Residential Commercial

Select Island Region: O’ahu Maui County Hawai’i Island

Name on Account: _____

Business Name: _____

Contact Name: _____

Contact Number: _____ Email: _____

Service Address: _____

City: _____ State: _____ Zip Code: _____

Requested Payment Date(s): _____

Requested Payment Amount(s): _____

Payment Method / Location: _____

Have you ever been unemployed since March 2020? No Yes

Has your ability to pay been negatively impacted by the COVID-19 pandemic (e.g., job loss, hour/wage reduction, business closure)?

Yes. I certify that my ability to pay has been negatively impacted by the COVID-19 pandemic.

No. The COVID-19 pandemic has not made it more difficult for me to pay my electric bill.

Additional Information (Provide preferred payment arrangement option):

Please mail completed form to paymentarrangement@hawaiianelectric.com.

Submit Form

Please download the form and then hit "Submit Form" to email us. Mahalo