BEWARE OF NEW UTILITY SCAMS!

Scammers are more aggressive than ever before, threatening immediate disconnection unless you make payments with prepaid debit cards.

What Hawaiian Electric will NEVER do:
- Send a disconnection notice via text
- Ask for private information via email
- Go door-to-door collecting past due invoices
- Threaten immediate disconnection of power

Don’t be fooled:

Some scammers copy your utility’s caller ID by using available technology

Ignore requests for immediate payments via prepaid debit cards, gift cards, Cash App or Bitcoin

Never provide or confirm your personal information such as Social Security or card numbers

REPORT THE SCAM!
Call Hawaiian Electric at 808-548-7311. Or to report online and for more tips, go to hawaiianelectric.com/stopscams