

BEWARE OF NEW UTILITY SCAMS!

Scammers are more aggressive than ever before,
threatening immediate disconnection
unless you make payments with prepaid debit cards.

What Hawaiian Electric will NEVER do:

- ◆ Send a disconnection notice via text
- ◆ Ask for private information via email
- ◆ Go door-to-door collecting past due invoices
- ◆ Threaten immediate disconnection of power

Don't be fooled:



Some scammers copy your utility's caller ID
by using available technology



Ignore requests for immediate payments
via prepaid debit cards, gift cards, Cash App or Bitcoin



Never provide or confirm your personal information
such as Social Security or card numbers

REPORT THE SCAM!

Call Hawaiian Electric at **808-548-7311**. Or to report online and for more tips, go to **hawaiianelectric.com/stopscams**



**Hawaiian
Electric**

UTILITIES UNITED
AGAINST SCAMS