

With Automatic Bill Payment, your bank, savings and loan, or credit union handles all the hassles of bill paying—automatically—and it's FREE.

To sign up for Automatic Bill Payment service simply fill out the form below, and your bank, savings and loan, or credit union will pay your electric bill automatically by deducting it from any account you choose. We'll be pleased to handle all the arrangements for you.

For your convenience, the payment is deducted up to 3 business days after the due date noted on the bill. There's plenty of time to review the bill before it's paid and to call our customer service representatives if you have a question. For more information regarding Automatic Bill Payment, call (808) 548-7311 on O'ahu, (808) 871-9777 on Maui, toll free 1-877-871-8461 on Moloka'i and Lanai, or (808) 969-6999 on Hawai'i Island.

A National Clearing House Association rule requires newly added bank accounts to be validated before use for payments, for fraud detection purposes. Please allow up to 5 business days for Hawaiian Electric to verify a new bank account. Any scheduled payment tied to an invalid bank account will be canceled.

Once your bank account has been validated, the date of the first deduction from your bank account depends on the balance of your account on the day of activation:

- If your balance is zero, the first deduction will be a few days after the due date of your next bill.
- If you have a balance that is not yet due, the first deduction will be a few days after the due date on your last bill.
- If you have a past-due balance, the first deduction will be within the next few days.

This is your record of the Hawaiian Electric Payment Authorization Agreement. Please keep it for your records.

I have authorized Hawaiian Electric to begin deductions from my account with the financial institution named below for payment of my electric bill. This authorization will remain in effect until revoked by me in writing.

I authorized _____ (name of bank, savings and loan, or credit union) to debit from my account the amount of any Automatic Bill Payment service drawn on my account, payable to the order of Hawaiian Electric.

KEEP ABOVE FOR YOUR RECORDS

Please detach and return with your bill payment or send to Hawaiian Electric (AL18-CP) P.O. Box 2750, Honolulu, Hawai'i 96840-0001

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Electric account number as shown on your bill

Please Print:

Name of your bank, savings and loan, or credit union from which you want funds transferred

Checking account no. _____ (or) Savings account no. _____

Your name as shown on financial institution records

Your name as shown on your electric bill

Service address _____
Street City State Zip

Daytime phone _____ Email address _____

Your electric account is with (check one) O'ahu Maui Hawai'i Island

Required: Signature (as shown on financial institution records) _____ Date _____

Important Note: To ensure proper bank coding of your transfer, please **ATTACH A VOIDED CHECK** showing your complete account number.

**Automatic Bill Payment Application and Authorization Agreement for
Hawaiian Electric.**

I authorize Hawaiian Electric to begin deductions from my account with the financial institution named for payment on my electric bill.

This authorization will remain in effect until revoked by me. I understand that I have the right to stop automatic payment of my electric bill upon timely written notice to Hawaiian Electric and/or my designated financial institution prior to the time my account is charged. I understand that Hawaiian Electric and/or the financial institution indicated reserve the right to end this payment plan and my participation therein.

Note: Please complete the reverse side of this agreement.



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Electric**

NOW THERE'S AN EASIER WAY TO PAY YOUR BILL...

**AUTOMATIC
BILL PAYMENT**

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