



**Hawaiian
Electric**

NEWS RELEASE

FOR IMMEDIATE RELEASE

9:45 p.m. UPDATE: Power restored to most customers in Hawai'i Kai

HONOLULU, April 14, 2024 – Hawaiian Electric has restored electricity to the majority of customers in Hawaii Kai and East Honolulu but about 1,800 customers will remain without power tonight and through most of Monday.

The outage was caused by damage to one of the main transmission lines that bring power across the Ko'olau mountains into the Hawai'i Kai/East Honolulu area. About 4,000 feet of 46-kilovolt line fell across a second transmission line, taking both lines out of service. The damage occurred in an area of steep terrain in the Kuli'ou'ou Forest Reserve and without the ability to use a helicopter because of the weather, it's difficult to reach.

Because of darkness, rain and the challenging terrain, crews cut part of the downed power line so a section of the other transmission line could be reenergized, restoring power to about 11,000 customers. Weather permitting, inspection crews will use a helicopter to fly above the area and develop a repair plan and schedule to replace the damaged line.

The remaining 1,800 customers – including Kaiser High School, Kamiloiki Elementary School and Hanauma Bay - will be without power through most of the day and it's possible there will be additional outages as crews work to safely make repairs.

For updates and alerts, follow Hawaiian Electric on Facebook (facebook.com/HawaiianElectric), Twitter/X (twitter.com/hwnelectric) or via our free mobile app (available on [Apple App](#) and [Google Play](#) stores).

For information about preparedness and safety tips, visit hawaiianelectric.com/stormcenter. Download a free copy of our Handbook for Emergency Preparedness, available in English, Cantonese, Ilocano, Korean and Vietnamese languages. A version for children also is available.

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