NEWS RELEASE

FOR IMMEDIATE RELEASE

CONSERVATION ALERT
Hawaiian Electric urges Hawaiʻi Island
customers to conserve electricity use

HILO, April 14, 2024 (11 p.m.) – Hawaiian Electric is asking residential and business customers on Hawaiʻi Island to reduce their electricity use tomorrow to prevent the need for additional rolling outages. Tonight, 21,557 customers around the island experienced a 30-minute outage starting at 8:54 p.m. and ending at 9:59 p.m.

Conservation helps ensure that enough power is available for all customers. Suggestions include turning off air conditioners and unneeded lighting, shutting off water heaters and pumps, and delaying activities like cooking, showering, laundry, and dishwashing until late in the evening.

The request for conservation is prompted by the unavailability of several large generators. Hawaiian Electric's Hill 5 steam unit tripped offline yesterday. Its Puna steam unit and CT-1 combustion turbine unit also are under repair. Its Keahole CT-5 unit is expected to return from annual overhaul by the end of April. These units generate about 62 megawatts combined. In addition, independent power producer Hamakua Energy is offline. The island's largest generator provides up to 60 megawatts to the grid. In addition, wind and solar resources are forecast to be lower than normal.

Last month, Hawaiian Electric urged residential and business customers to conserve energy through the end of April due to the unavailability of several large generators. Conservation helps ensure that enough power is available for all customers, especially between 5 to 9 p.m. when electricity use is highest. Tips and resources are available on the company's website hawaiianelectric.com/hawaiiislandupdate.

Conservation and rolling outage alerts and updates will be posted on the company's Facebook (HawaiianElectric) and X (@HIElectricLight accounts. The Hawaiʻi County Civil Defense also will send emergency alerts through local radio and its Everbridge emergency notification system.

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