

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

----- In the Matter of -----)
)
PUBLIC UTILITIES COMMISSION) DOCKET NO. 2022-0212
)
Instituting a Proceeding Relating)
To an Innovative Pilot Process for)
The Hawaiian Electric Companies.)
)

ORDER NO. 42165

APPROVING THE HAWAIIAN ELECTRIC COMPANIES'
PROPOSED MODIFICATION TO THE EV-J AND EV-P TARIFF PILOT

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APPROVING THE HAWAIIAN ELECTRIC COMPANIES'
PROPOSED MODIFICATION TO THE EV-J AND EV-P TARIFF PILOT

By this Order,¹ the Public Utilities Commission ("Commission") approves Hawaiian Electric's proposed modification to Schedule EV-J and EV-P Tariff Pilot ("EV Tariff Pilot" or

¹The Parties to this proceeding are HAWAIIAN ELECTRIC COMPANY, INC. ("HECO"), HAWAII ELECTRIC LIGHT COMPANY, INC. ("HELCO") and MAUI ELECTRIC COMPANY, LIMITED ("MECO") (collectively, "Hawaiian Electric" or the "Companies") and the DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS, DIVISION OF CONSUMER ADVOCACY ("Consumer Advocate"), an ex officio party to this proceeding, pursuant to Hawaii Revised Statutes § 269-51 and Hawaii Administrative Rules ("HAR") § 16-601-62(a). Pursuant to Order No. 38663 (opening the docket), this proceeding is intended to receive filings and adjudicate requests submitted by Hawaiian Electric pursuant to the innovative pilot process under the Performance-Based Regulation Framework. See Order No. 38663, "Opening the Docket," filed on October 20, 2022 ("Order No. 38663"). See also, Docket No. 2018-0088, Decision and Order No. 37507, filed on December 23, 2020 ("D&O No. 37507"). Due to the nature of this docket, motions to intervene or participate are not contemplated; however, any interested person, including the Consumer Advocate, may file comments on an individual pilot notice. See Order No. 38663 at 5-7.

"Pilot"), filed on October 28, 2025,² pursuant to the Commission's expedited pilot process,³ as supplemented⁴ ("Pilot Process"). As a result, the enrollment requirements for the EV Tariff Pilot will be removed, effective January 1, 2026.

I.

RELEVANT BACKGROUND

A.

Companies' EV Tariff Pilot

The Companies' EV Tariff Pilot was previously approved in Docket No. 2020-0152.⁵ The Pilot established two rates for commercial electric vehicle ("EV") charging stations, i.e., Schedules EV-J and EV-P, which "provide a lower cost mid-day period [9:00 a.m. to 5:00 p.m.] that encourages EV drivers to charge during the day when the grid experiences lower marginal

²Letter From: A. Marceau To: Commission Re: Docket No. 2022-0212 - Innovative Pilot Process; Proposed Modification to Schedule EV-J and EV-P Tariff Pilot Terms and Conditions, filed on October 28, 2025 ("Companies' Request").

³See Order No. 38663, "Opening the Docket," filed on October 20, 2022 ("Order No. 38663"); and D&O No. 37507 at 166-181. The Commission provided further guidance and expounded on the notice requirements established in Order No. 38663, which collectively constitute the Innovative Pilot Process.

⁴Order No. 40129, "Providing Additional Guidance On the Pilot Process," filed on July 28, 2023 ("Order No. 40129").

⁵Docket No. 2020-0152, Decision and Order No. 38157, filed on December 30, 2021 ("D&O No. 38157").

costs and high supply of clean solar energy.”⁶ The Pilot was designed for enrollment of up to 1,500 customers, including 1,000 EV-J customers and 500 EV-P customers.⁷ The Pilot was approved for five years and subsequently reviewed and evaluated.⁸ While no projected costs were initially provided, the Companies agreed to report annually on total costs and revenues associated with the Pilot but did not believe an assessment of the impact of the Pilot and EV charging on rates was warranted because no material impact was anticipated.⁹

On October 28, 2025, Hawaiian Electric filed its Proposed Modification to the EV Tariff Pilot.¹⁰

On November 10, 2025, the Commission issued Information Requests (“IRs”), to which the Companies’ responded on November 17, 2025.¹¹

⁶Order No. 38157 at 13.

⁷Order No. 38157 at 9.

⁸Order No. 38157 at 10.

⁹Order No. 38157 at 32-33 and 45.

¹⁰Letter From: A. Marceau To: Commission Re: Docket No. 2022-0212 - Innovative Pilot Process; Proposed Modification to Schedule EV-J and EV-P Tariff Pilot Terms and Conditions, filed on October 28, 2025 (“Companies’ Request”).

¹¹Letter From: P. Young To: Commission Re: Docket No. 2022-0212 - Innovative Pilot Process; Hawaiian Electric Companies’ Responses to PUC-HECO-EVTariffPilot-IRs 01-03, filed on November 11, 2025 (“Companies’ Response to PUC-HECO-EVTariffPilot-IR-__”).

B.

Companies' Request for Modification

In the Companies' Request, Hawaiian Electric seeks to remove the Enrollment Criteria that, as a condition of enrollment, requires a customer to provide the Companies with: (1) a closed building permit for the electric vehicle charging station, and (2) the identification number of the charging equipment.¹² In support, Hawaiian Electric advises that despite concerted outreach and education efforts to facilitate Pilot enrollment, enrollment remains low with three customers enrolled in Schedule EV-J and nine customers enrolled in Schedule EV-P.¹³

The Companies explain that requiring a final closed building permit prior to enrollment adds administrative burden for customers and the Companies, who must monitor permit status, gather permit-related information, and submit exceptional rate change requests, which has resulted in delays in enrollment.¹⁴ The Companies state that permit closure may be delayed by administrative requirements or outstanding corrections and is

¹²Companies' Request at 2.

¹³Companies' Request at 2-3. The Companies further emphasize that there is at least one customer within each of the service areas.

¹⁴Companies' Request at 2.

often unrelated to charging stations' commercial operations.¹⁵ Also, charging stations are often completed and open for public use well in advance of building permit closure.¹⁶ Moreover, the Companies assert that requiring a closed building permit is "duplicative of existing utility processes used to verify that permits are issued for utility services, where required, and that Authorities Having Jurisdiction ('AHJ') have inspected installations for code conformity."¹⁷

With respect to the other Enrollment Criteria that requires customers to provide the identification number(s) of charging equipment, the Companies advise that, while they have collected this information from enrolling customers, they have also determined that they have no use for such information.¹⁸ Further, the Companies indicate that identification numbers are not necessary for Pilot data collection or reporting.¹⁹

Thus, the Companies request that the Enrollment Criteria be removed, which will enable future customers, including Charge Ready Hawaii Pilot customers, to enroll in the

¹⁵Companies' Request at 2.

¹⁶Companies' Request at 2.

¹⁷Companies' Request at 3.

¹⁸Companies' Request at 3.

¹⁹Companies' Request at 3.

Pilot and begin benefiting from lowered electricity costs after energizing.²⁰

C.

Stakeholder Comments

Under the Pilot Process, within 15 days of the submission of a notice of proposed material change to a pilot, “the Consumer Advocate and any interested stakeholders or members of the public may file responsive comments in this docket for the Commission’s consideration.”²¹ The Commission did not receive any comments in response to the Companies’ Request to modify the EV Tariff Pilot.

II.

DISCUSSION

Under the Pilot Process, the Companies’ request to modify the Pilot requires Commission approval and must be submitted 45 days in advance of the proposed modification.²² The Companies propose the modified EV Pilot Tariff become effective on January 1, 2026, and have submitted a request pursuant to the

²⁰Companies’ Request at 3

²¹Order No. 38663 at 12-13.

²²See Order No. 38663 at 11.

Pilot Process.²³ Thus, the Commission finds that the request for approval of the Pilot is made at least 45 days in advance of its proposed effect.

Upon review of the record in this proceeding, the Commission finds that the Companies' Request is reasonable and, therefore, approves the proposed modification to the EV Tariff Pilot. In reaching this decision, the Commission has considered the following rationale proffered by the Companies.

The Companies maintain that, despite participation by customers in all service areas, customer enrollment in the EV Tariff Pilot has been delayed by the Enrollment Criteria and remains low.²⁴ Specifically, Hawaiian Electric notes that obtaining a final closed building permit has delayed Pilot enrollment for eight of the ten permitted EV charging installations, as well as the ongoing 17-month delay for a single customer.²⁵

The Companies explain that, after a customer has installed the necessary infrastructure (including downstream electrical infrastructure) for installation of a utility meter,

²³See Companies' Request at 3. The Commission notes that, based on the filing date of the Companies' Request on October 28, 2025, the 45-day period ends on December 12, 2025.

²⁴Companies' Request at 2.

²⁵Companies' Request at 2.

which is needed prior to energizing a new or upgraded electrical service, the customer may request AHJ inspection to certify safety and code-compliance under their electrical permit.²⁶ After successful inspection, AHJ will notify the Companies of meter inspection release, which certifies that “the AHJ has inspected all infrastructure under their jurisdiction and that it is safe to energize.”²⁷ The Companies assert that the AHJ meter inspection release serves as “a proxy confirmation that the customer has obtained all required electrical permits for scope of work[,]” because AHJ will not issue a meter inspection release without the customer obtaining all necessary electrical permits.²⁸ Therefore, reliance on AHJ’s issuance of a meter inspection release is sufficient for purposes of Pilot enrollment because the Companies require meter inspection release but not a closed building permit prior to energizing an electrical service.²⁹

The Companies further advise that the identification numbers for the charging equipment operated by participants since the Pilot’s establishment is unnecessary.³⁰

²⁶Companies’ Response to PUC-HECO-EVTariffPilot-IR-01(a).

²⁷Companies’ Response to PUC-HECO-EVTariffPilot-IR-01(a).

²⁸Companies’ Response to PUC-HECO-EVTariffPilot-IR-01(a).

²⁹See Companies’ Response to PUC-HECO-EVTariffPilot-IR-01(a).

³⁰Companies’ Request at 2.

Given the challenges with enrollment the Companies have experienced, the Commission finds that removing the Enrollment Criteria should help to accelerate Pilot enrollment while continuing to ensure that the necessary electrical permits have been obtained, the AHJ has inspected all infrastructure under their jurisdiction, and the system is safe to energize. Thus, the Commission finds that removal of the Enrollment Criteria will help to streamline the enrollment process, which may in turn facilitate Pilot implementation and support Pilot objectives, i.e., to ensure competitive options for EV charging to accelerate the transition to clean transportation,³¹ “to encourage EV charging behavior that benefits the grid, collect EV charging data on customer response to Pilot rates, and [to] gain a deeper understanding of how EV charging rates suit the various needs of commercial customers.”³²

To further assist in the Commission’s ongoing assessment of the Pilot in meeting the intended objectives, the Companies shall submit to the Commission a list of all enrolled customers that includes the location and specifications (quantity and type) for all chargers, within 21 days of the date of this Order.

³¹Order No. 38157 at 13.

³²Companies’ Response to PUC-HECO-EVTariffPilot-IR-02(b).

III.

ORDERS

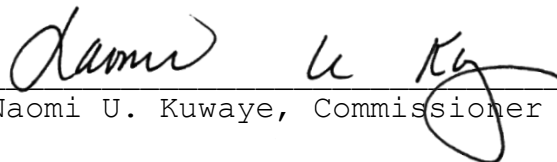
THE COMMISSION ORDERS:

1. Hawaiian Electric's request to modify the EV Tariff Pilot, as set forth in the Companies' Request, filed on October 28, 2025, is approved.

2. Hawaiian Electric shall submit to the Commission a list of all enrolled customers that includes the location and specifications (quantity and type) for all chargers within 21 days of the date of this Order.


DONE at Honolulu, Hawaii DECEMBER 9, 2025.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By  _____
Naomi U. Kuwaye, Commissioner

By  _____
Colin A. Yost, Commissioner

APPROVED AS TO FORM:



Keira Y. Kamiya
Commission Counsel

2022-0212.ljk

CERTIFICATE OF SERVICE

The foregoing Order was served on the date it was uploaded to the Public Utilities Commission's Case and Document Management System and served through the Case and Document Management System's electronic Distribution List.

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