

Hawai'i Home Energy Assistance Program (H-HEAP)



H-HEAP provides utility assistance to households through a one-time payment per program year

- Energy Credit (EC) assists households in need of financial help for their utilities with applications accepted June 1 – 30
- Energy Crisis Intervention (ECI) assists households facing disconnection due to outstanding balances with applications accepted year-round
- Applicants may be eligible if at least one household member receives Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), or Supplemental Security Income (SSI) benefits



Complete application and submit to County Community Action Program in your area

- **O'ahu (Honolulu Community Action Program)**
hcapweb.org
 - ❖ HCAP Central (808) 488-6834
 - ❖ HCAP Kalihi/Pālama (808) 847-0804
 - ❖ HCAP Lē'ahi (808) 732-7755
 - ❖ HCAP Leeward (808) 696-4261
 - ❖ HCAP Windward (808) 239-5754
- **Maui County (Maui Economic Opportunity)**
meinc.org
 - ❖ Maui (808) 249-2970
 - ❖ Moloka'i (808) 553-3216
 - ❖ Lāna'i (808) 565-6665
 - ❖ MEO Hana (808) 249-2970
- **Hawai'i (Hawai'i County Economic Opportunity Council)**
hceoc.net
 - ❖ (808) 731-7009 option 1



7 required documents

1. **Picture Identification (ID)** – All adults over 18 years old in household
2. **Citizenship** – Documents for all household members (birth certificate, passport, permanent resident alien card, etc.)
3. **Social Security Number (SSN)** – Documents for all household members over 1 year old (SSN card, documents with full SSN listed, etc.)
4. **Proof of Residence** – Rental/lease agreement, rent subsidy letter, etc.)
5. **Utility Bill** – Current bill showing usage at current resident address
6. **Proof of Income** – Most recent documents for every household members' income from January 1 – present day (paystub, SS/SSI, child support, unemployment, veteran's benefits, foster care, adoption, insurance settlements, alimony, etc.)
7. **Signature** – All adults over 18 years old in household